

# Privacy Policy Addendum

Completed: March 13<sup>th</sup> 2020

The board of Search Angels has updated our privacy policy to detail the following items so people who interact with our website, forms and volunteers understand how their information will be used:

## **What visitor information is being collected**

Search Angels is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy and Terms and Conditions applies to the searchangels.org website and governs data collection and usage. By using the searchangels.org website, you consent to the data practices described in this statement.

I authorize the Search Angel's at SearchAngels.org to release my name and information to the person(s) for whom this search is conducted and/or their appointed representatives. I also authorize to release my name and information to other reputable organizations for the purpose of increasing my chances for a match. I understand that unforeseen events could result in termination of "SearchAngels.org" or the sharing of my personal identifiable information.

Any private information, like shared passwords to DNA third party accounts, or other family tree 3rd party companies (like Ancestry.com) is the sole responsibility of the individual giving permission on this contract to change/update upon completion or termination of their search assistance.

All information collected, either through form submission over a secure socket layer, or maintained in our database are only used to help the individual who submitted the information for purposed of their search. Everyone who makes contact with us via our forms is automatically added to a mailing list, that they can opt out at any time.

We have a cookie declaration that tells our end users/clients how we track your participation on our website and allow any people from countries sensitive to GDPR to opt out of being tracked. Tracking is only used to enhance our clients experience on the website and no information is every sold or given to third party companies.

## **How that information will be used**

All information provided to us is either used on the clients search for biological relatives or to make contact with them over email or our newsletter. Any request to destroy information shared is honored.

## **How the visitor can inform Search Angels if they do not want their information shared outside of the charity**

If any information does not wish to be contacted by our organization through our newsletter or donation requests, they just need to reach out to us by email at [support@searchangels.org](mailto:support@searchangels.org) to have their information removed. Often our emails include a link to unsubscribe, which requires no other requirements to submit.

## **What security measures are in place to safeguard the personal information that is collected by the charity.**

We host our website on SquareSpace which includes an SSL and visitor security browsing session to prevent cross-site requests or forgery. All our forms are encrypted so client entry data is kept safe and prevents it from being transmitted to any outside site. These encrypted forms protect any field that contains sensitive information, such as: any other personally identifiable information from being shared elsewhere.

Our data collection goes directly into a Salesforce.org secure database featuring limits to exposure on any data to the users that act on it. These protections include anti-Phishing and Malware, Managed Redirects to External URLs,

a Security Infrastructure, regular Security Health Checks, Auditing and Salesforce Shield; a trio of security tools that admins and developers can use to build a new level of trust, transparency, compliance, and governance right into business-critical apps. It includes Platform Encryption, Event Monitoring, and Field Audit Trail. Ask your Salesforce administrator if Salesforce Shield is available in our organization.